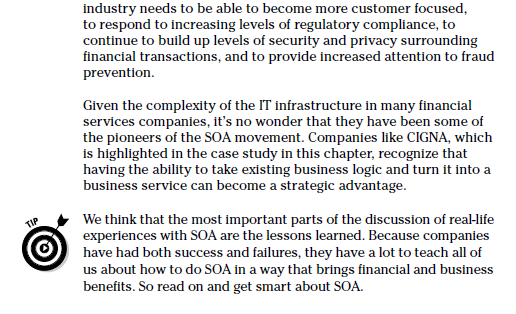
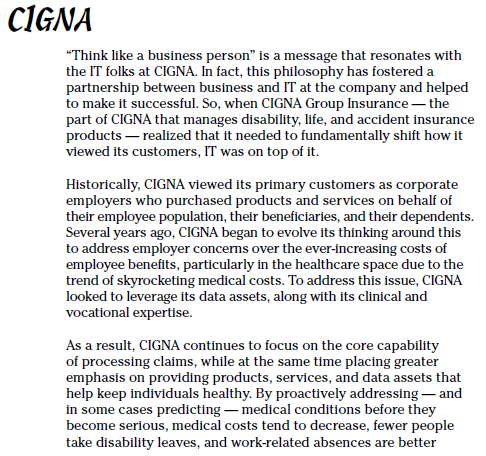
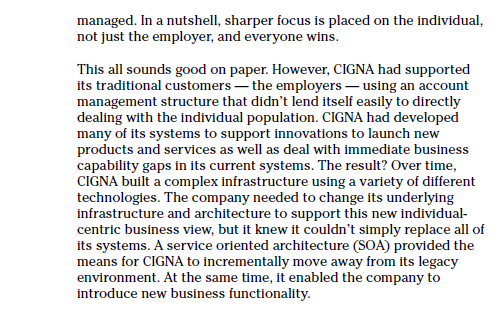
**Case study: SoA implementation at CIGNA**

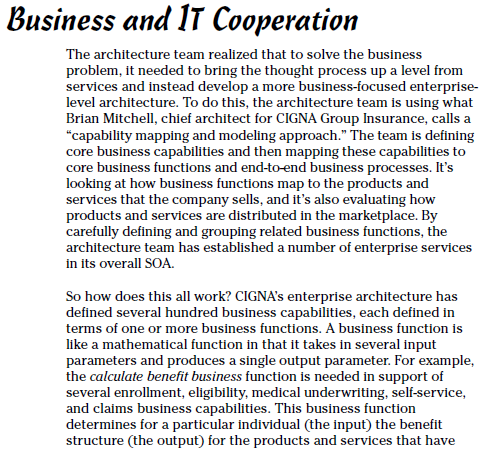
**Source:** Book: Service Oriented Architecture for Dummies

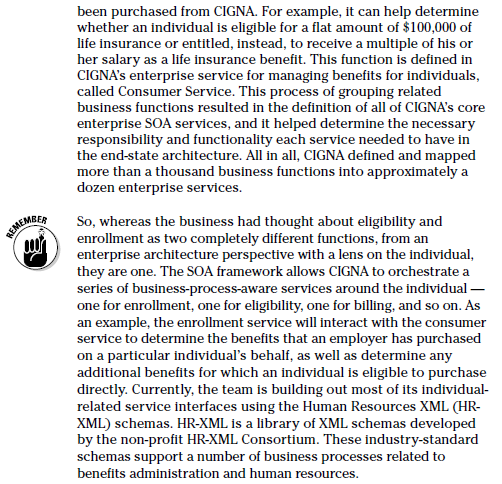


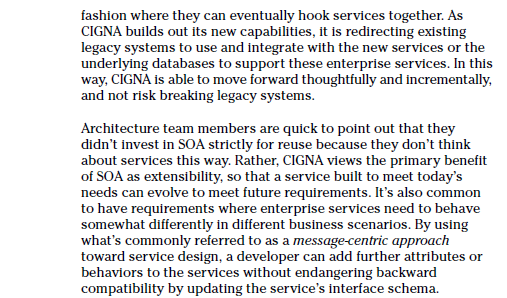
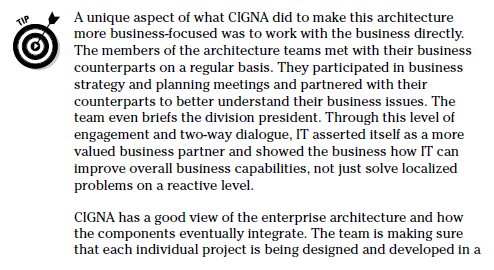


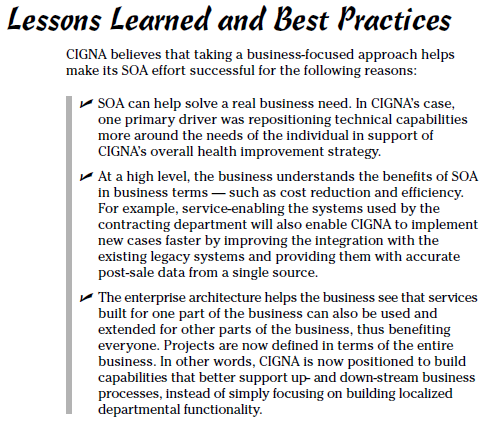












**Exercise**

1. How did CIGNA go about identifying common business functions?
2. Draw an architecture diagram of the system.
3. What benefit did CIGNA get from this architectural approach?